The Council for Affordable Quality Healthcare (CAQH) is a not-for-profit organization focused on achievable, concrete initiatives designed to strengthen the nation’s health care system and make life simpler and easier for patients and their providers. CIGNA HealthCare and CAQH are committed to promoting cooperative initiatives among managed care organizations to help improve health care coverage, service and quality for consumers and our contracted provider groups.

To simplify the credentialing process, CAQH uses a standard application, which is submitted to a single source. In short, one doctor, one application, to one secure database. CAQH represents a move away from paperwork to more efficient online information gathering.

Best of all, there is no cost for providers to submit information to the credentialing data collection system. The costs associated with developing and maintaining the system will be borne by all of the participating health plans.

You asked…
Streamline my credentialing process.
Give me access to a secure, online credentialing database.
Give me consistent, real-time availability of data.

We delivered…
CAQH offers an innovative tool that helps to simplify the credentialing process. Providers now only have to complete one credentialing application for all participating plans.
CAQH’s online credentialing process operates over a secure database. Providers control who has access through an authorization process.
Through CAQH, authorized participating companies are able to access the most up-to-date information over the Internet in a consistent format. Current data is always maintained in a “perpetual state of readiness.”

For more information on CAQH or to see if it is available in your area, visit the CAQH Web site at www.caqh.org where you can view an online demonstration of the application process or contact your CIGNA HealthCare provider services representative today.